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# Al in Capital Markets

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#### What makes a use-case well-suited to Al?

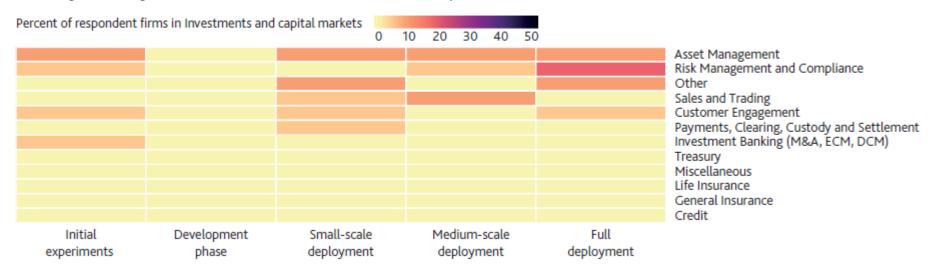


- Data availability lots of it (so models can be trained!)
- Resulting in a decision, recommendation or actionable insight
- Either impossible to do, or requires significant manual effort
- Typically subject to variable quality of outcomes and/or efficiency, depending on experience of the human performing it

#### How does that translate into the Capital Markets context?



Maturity of ML, by business area, in the Investments and Capital Markets sector



Source: Machine Learning in UK financial services, Bank of England, 2019

#### Non-exhaustive list of use cases

- Defensive: KYC, AML, Trade and Communications Surveillance, Cyber-security
- Operational efficiency: Automated reconciliations and matching; extracting information from contracts; processing quotes from clients using NLP
- Offensive: Pricing; Trading execution: Venue/ timing/ order size/ broker optimisation; Sales opportunity identification; (Buy side) Asset selection, asset monitoring and portfolio rebalancing

### What are the key barriers to adoption?



Al just not good enough yet! (for a specific use case)

Not enough data (or at least not of the right quality!)

**Lack of Trustworthiness** 

**Talent constraints** 

Lack of scalable infrastructure (art not science)

# Al's 'trustworthiness' problem





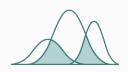
### **Explainability**

Inability to explain how the model is making its decisions



# **Unjust Bias**

Potential to introduce unjust biases, or amplify existing ones



### **Stability**

Inability to deal with significant shifts in data (vis-a-vis the data used for training)



# **Conceptual Soundness**

Difficulty in reconciling model decisions with domain knowledge



# Reliability

Issues with respect to calibration and confidence of models



#### **Data Bias**

Inaccuracies due to use of training data sets that do not reflect the population

#### The future of work in an Al-enabled world

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Are we all data scientists?



Source: Datalq.co.uk